

NOTICE OF NONDISCRIMINATION

Franciscan Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability (including health status), sex (including sexual orientation and gender identification), or religion. Franciscan Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, or religion.

Franciscan Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact Franciscan Healthcare. If you believe that Franciscan Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability sex, or religion, you can file a grievance with:

Anne Timmerman, Director of Quality and Safety
Franciscan Healthcare
430 N Monitor
West Point, NE 68788
402.372.4016
402.372.2360
atimmerman@franhealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Anne Timmerman, Director of Quality and Safety is available to help you.

You can also file a civil rights complaint with U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 402.372.2404.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 402.372.2404.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 402.372.2404

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 402.372.2404.

ر . (402.372.2404-1 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم هاتف الصم والبكم

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 402.372.2404.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 402.372.2404 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 402.372.2404.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 402.372.2404

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄວນມີພ້ອມໃຫ້ທ່ານ. ໂທ 402.372.2404

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 402.372.2404.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 402.372.2404.

ध्यान दें: यदि आप हंदी बोलते हैं तो आपके लिए मुफ्त मं भाषा सहायता सेवाएं उपलब्ध हैं। 402.372.2404 पर कॉल करें।

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 402.372.2404

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 402.372.2404.

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